

CONFIDENTIALITY POLICY



Confidentiality Policy

OVAL LTD

AUTHORIZED AND REGULATED BY THE FINANCIAL SERVICES AUTHORITY

SEYCHELLES

B2C (Business to Client) General Terms & Conditions

Effective from
December 2025

Version 1

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1. INTRODUCTION

- 1.1. Oval Ltd is a company duly incorporated and registered under the laws of the Republic of Seychelles with Company Number [●], and is licensed and regulated by the Financial Services Authority of Seychelles (“FSA”) as a Securities Dealer under License Number SD221.
- 1.2. As a licensed financial services provider, Oval Ltd is committed to maintaining a transparent, secure, and compliant environment for all clients who engage with its financial products and services. The Company acknowledges its statutory obligations to safeguard the confidentiality, integrity, and proper use of Non-public Consumer Data collected during the establishment and continuation of a business relationship with its clients.
- 1.3. This Confidentiality & Data Protection Policy is adopted in accordance with the Financial Consumer Protection Act 2022 (“FCPA 2022”), the Securities Act, the Anti-Money Laundering and Countering the Financing of Terrorism Act 2020 (“AML/CFT Act”), and any other applicable laws, regulations, rules, directives, or guidelines issued by the FSA. The Policy outlines the standards, responsibilities, and procedures governing how Oval Ltd collects, processes, stores, safeguards, retains, and discloses client data.
- 1.4. Oval Ltd, in its capacity as a licensed Securities Dealer, acts as the **sole Data Controller** for all Non-public Consumer Data collected and processed under this Policy. As the Data Controller, the Company determines the purposes and means of processing such data and bears full responsibility for ensuring that all processing activities—whether conducted internally or by authorized third-party service providers—comply with Seychelles legislation and the standards imposed by the Financial Services Authority (FSA).
- 1.5. Oval Ltd remains accountable for ensuring that all data processing adheres to the principles of lawfulness, fairness, transparency, purpose limitation, data minimization, accuracy, storage limitation, integrity, and confidentiality as required under Seychelles law.

2. DEFINITIONS

For the purpose of this Policy, the following terms shall have the meanings assigned to them below:

- 2.1. **“Company”** means **Oval Ltd**, a company incorporated in Seychelles with Company Number 810617-7, licensed as a Securities Dealer by the **Financial Services Authority of Seychelles**

(FSA) under Securities Dealer License No. SD221.

- 2.2. **“FSA”** means the **Financial Services Authority of Seychelles**, the regulatory authority supervising the Company’s activities.
- 2.3. **“FCPA 2022”** means the **Financial Consumer Protection Act 2022 of Seychelles**, as amended from time to time, including any rules, regulations, directives, guidelines, or circulars issued by the FSA in connection therewith.
- 2.4. **“AML/CFT Act”** means the **Anti-Money Laundering and Countering the Financing of Terrorism Act 2020 of Seychelles**, as amended from time to time, together with all subsidiary regulations, codes, and guidance notes issued thereunder.
- 2.5. **“Non-public Consumer Data”** or **“Non-public Consumer Information”** means any information provided by a financial consumer to the Company which is not publicly available, including but not limited to personal details, identification documents, financial records, source of funds and wealth, trading history, order execution records, and any other data collected during the course of the client’s relationship with the Company. Such data shall be retained in accordance with applicable laws, generally for a minimum period of seven (7) years from the client’s last transaction with the Company.
- 2.6. **“Sensitive Data”** means personal information of a particularly private nature, including but not limited to racial or ethnic origin, political opinions, religious or philosophical beliefs, biometric or genetic data, health-related data, or data concerning a person’s sex life or sexual orientation. The Company does not intentionally collect Sensitive Data, except where such information is incidentally obtained through documents required for regulatory purposes, in which case it shall be treated as strictly confidential.
- 2.7. **“Policy”** means this **Confidentiality & Data Protection Policy**, as amended from time to time and published on the Company’s official website.

3. APPLICABLE REGULATORY FRAMEWORK AND PURPOSE OF THIS POLICY

The formulation and adoption of this Policy is required under **Section 29(2) of the Financial Consumer Protection Act 2022 (FCPA 2022)**, which mandates that every licensed financial services provider establish adequate confidentiality and data protection policies and procedures. The

FCPA 2022 was enacted to strengthen consumer protection, promote transparency, and enhance confidence in the financial services sector in Seychelles.

In addition, this Policy takes into account the Company's obligations under the **Securities Act**, the **Anti-Money Laundering and Countering the Financing of Terrorism Act 2020 (AML/CFT Act)**, and other relevant regulations, directives, and circulars issued by the **Financial Services Authority of Seychelles (FSA)**.

The purpose of this Policy is to establish and implement procedures that ensure the protection of all **Non-public Consumer Data** collected and processed by Oval Ltd. This Policy governs how the Company, its employees, agents, service providers, and other relevant parties acting on its behalf collect, store, process, share, and safeguard information obtained from actual or potential clients who engage, or intend to engage, in the financial products and services offered by the Company.

Oval Ltd shall not disclose the Non-public Consumer Data of its clients, except where such disclosure is expressly consented to by the client, required by law, or necessary to fulfill the Company's regulatory and contractual obligations. Client data shall only be utilized for the purposes agreed with the client or as required under applicable Seychelles laws and international standards on financial services and data protection.

4. NON-PUBLIC CONSUMER DATA COLLECTED AND PROCESSED

Oval Ltd, in the course of its business relationship with clients, collects and processes certain categories of **Non-public Consumer Data** in order to comply with its legal and regulatory obligations, fulfill contractual duties, and provide its services. Such data includes, but is not limited to:

- 4.1. **Personal Identification Information:** full name, surname, residential address, email address, telephone number, date of birth, nationality, citizenship, occupation, employment details, and tax identification information.
- 4.2. **KYC Documentation:** copies of passports, national identity cards, driving licenses, utility bills, bank statements, company incorporation documents, or any other documents required for verification of identity and address.
- 4.3. **Financial Information:** details of bank accounts, e-wallets, credit/debit cards, and other payment instruments; information regarding income, source of funds, source of wealth, assets,

liabilities, and net worth.

- 4.4. **Regulatory Screening Information:** details required to establish whether a client or related party is a Politically Exposed Person (PEP), subject to sanctions, or otherwise poses a heightened risk under AML/CFT laws.
- 4.5. **Trading and Transaction Records:** order execution details, account balances, deposits, withdrawals, payment history, and other records related to trading activities conducted through the Company's platforms.
- 4.6. **Beneficial Ownership Information:** details of representatives, signatories, or beneficial owners acting on behalf of a client, including relevant documentation and identification records.
- 4.7. **Technical and Online Data:** IP address, geolocation, device details, and login history as necessary for fraud prevention, cybersecurity, and operational integrity.

Oval Ltd collects this information directly from clients during the onboarding process, as well as throughout the ongoing business relationship for monitoring, compliance, and service provision.

The collection and processing of such data is conducted strictly in line with the **FCPA 2022**, the **AML/CFT Act 2020**, and directives issued by the **Financial Services Authority of Seychelles (FSA)**.

5. SENSITIVE DATA COLLECTED AND PROCESSED

- 5.1. Oval Ltd recognizes that certain categories of personal information are considered **sensitive in nature**. These include, but are not limited to:
 - 5.1.1. Personal data revealing racial or ethnic origin, political opinions, or religious or philosophical beliefs;
 - 5.1.2. Trade-union membership;
 - 5.1.3. Genetic or biometric data processed for the purpose of uniquely identifying an individual;
 - 5.1.4. Health-related data;
 - 5.1.5. Data concerning an individual's sex life or sexual orientation.

5.2. As a general principle, Oval Ltd does **not intentionally collect or process Sensitive Data** in the course of providing its services. However, Sensitive Data may be incidentally obtained in the following circumstances:

5.2.1. **Documentary Evidence** – Sensitive Data may appear in documents submitted by clients for the purpose of identity verification, source of funds validation, or other KYC/AML obligations (e.g., nationality details, official records, or public function information).

5.2.2. **Regulatory Screening** – Certain Sensitive Data may arise when screening clients against sanctions lists, politically exposed persons (PEPs), or other risk-based compliance checks required by law.

5.3. In all such cases, Oval Ltd treats Sensitive Data as **strictly confidential** and ensures that:

5.3.1. Such information is not used in any way that is inconsistent with the provision of financial services;

5.3.2. Access is restricted only to those employees or agents with a legitimate regulatory or operational need;

5.3.3. Data is protected under the same safeguards applied to Non-public Consumer Data, in line with the **FCPA 2022** and the **AML/CFT Act 2020**.

Oval Ltd shall not request or process Sensitive Data for any purpose unrelated to its regulatory, legal, or contractual obligations.

5.4. Oval Ltd does not provide services to persons under 18 and does not knowingly collect their data. Any data inadvertently received will be deleted immediately.

6. THE PURPOSE OF WHICH NON-PUBLIC CONSUMER DATA IS COLLECTED AND PROCESSED

Oval Ltd collects and processes Non-public Consumer Data strictly for lawful and legitimate purposes, in line with its regulatory, contractual, and operational obligations. The main purposes include:

6.1. Client Onboarding and Verification

6.1.1. To verify the identity of clients, beneficial owners, and authorized representatives.

6.1.2. To comply with **Know Your Customer (KYC)** and **Customer Due Diligence**

(CDD) requirements under the **FCPA 2022** and **AML/CFT Act 2020**.

- 6.1.3. To determine whether a client is a **Politically Exposed Person (PEP)** or subject to sanctions.

6.2. **Performance of Contractual Obligations**

- 6.2.1. To establish and maintain the client relationship under the Client Agreement.
- 6.2.2. To process deposits, withdrawals, and trading transactions.
- 6.2.3. To provide access to Oval's trading platforms and related services.

6.3. **Risk Management and Compliance**

- 6.3.1. To monitor client activities and transactions in order to detect, prevent, and investigate potential fraud, money laundering, terrorist financing, or market abuse.
- 6.3.2. To maintain records for audit, regulatory reporting, and supervision by the **Financial Services Authority of Seychelles (FSA)**.

6.4. **Service Quality and Client Support**

- 6.4.1. To manage client accounts and provide personalized services.
- 6.4.2. To communicate with clients about their accounts, transactions, or issues arising during the course of the relationship.
- 6.4.3. To inform clients of relevant updates to services, products, or policies.

6.5. **Statistical, Research, and Development Purposes**

- 6.5.1. To analyze aggregated data in order to improve products, services, and operational efficiency.
- 6.5.2. To assess market trends and client needs without compromising individual confidentiality.

6.6. **Termination of Relationship**

- 6.6.1. To process requests for account closure and ensure compliance with outstanding obligations.
- 6.6.2. To retain client records for a minimum of **seven (7) years** after the last transaction, or longer if required under Seychelles law or by order of a competent authority.

6.7. **Restrictions on Client Data Use**

Oval Ltd shall not use client data for any purpose beyond those specified above, except where:

- 6.7.1. The client has provided explicit consent; or

6.7.2. Such use is required by applicable laws, regulations, or directives issued by competent authorities.

6.8. **Legal Basis for Processing Non-public Consumer Data**

Oval Ltd processes Non-public Consumer Data on the following legal bases:

6.8.1. **Compliance with Law**

Processing is required for the Company to comply with its statutory and regulatory obligations under the Financial Consumer Protection Act 2022, the AML/CFT Act 2020, the Securities Act, and any directives, circulars, or rules issued by the Financial Services Authority of Seychelles (FSA).

6.8.2. **Performance of the Client Agreement**

Processing is necessary for the establishment, execution, and administration of the contractual relationship between the client and Oval Ltd, including the opening of trading accounts, processing of deposits and withdrawals, and execution of trading activities.

6.8.3. **Legitimate Interests**

Processing is necessary for the legitimate interests pursued by the Company, including risk management, fraud prevention, system security, internal audit, dispute resolution, and operational efficiency, provided such interests do not override the rights and interests of the client.

6.8.4. **Client Consent**

Where required under Seychelles law, processing may be based on the explicit consent of the client. Consent may be withdrawn at any time; however, such withdrawal shall not affect processing that is required by law or essential for regulatory compliance and shall not prevent the Company from fulfilling its statutory obligations, including record retention requirements

7. **SECURITY PRACTICES AND PROCEDURES TO SAFEGUARD NON-PUBLIC CONSUMER DATA**

Oval Ltd implements strict technical, organizational, and procedural safeguards to ensure the security,

confidentiality, and integrity of all **Non-public Consumer Data** collected and processed. These safeguards are designed to comply with the **FCPA 2022**, the **AML/CFT Act 2020**, and regulatory requirements of the **Financial Services Authority of Seychelles (FSA)**.

7.1. Internal Access Control

- 7.1.1. Access to Non-public Consumer Data is restricted to employees, officers, and agents who require such information to perform their official duties.
- 7.1.2. Access rights are role-based and subject to periodic review.
- 7.1.3. Employees with access to client data are bound by confidentiality undertakings and internal disciplinary procedures in case of misuse or breach.

7.2. Technical Safeguards

- 7.2.1. Sensitive data is protected through encryption, secure servers, and password-protected systems.
- 7.2.2. All Company computer systems are equipped with up-to-date antivirus and anti-malware software, updated daily to mitigate cyber threats.
- 7.2.3. Multi-Factor Authentication (MFA) and firewalls are implemented for critical systems, including trading platforms, CRM, and data storage systems.
- 7.2.4. Regular system penetration tests and vulnerability assessments are carried out to identify and mitigate risks.

7.3. Monitoring of Third Parties

- 7.3.1. Agents, contractors, and third-party service providers (e.g., IT vendors, payment processors, outsourced service partners) are contractually obligated to maintain strict confidentiality of Non-public Consumer Data.
- 7.3.2. Data shared with such third parties is limited to the minimum necessary for the provision of their services.
- 7.3.3. The Company monitors third-party compliance with data protection obligations through contractual reviews and audits.

7.4. Data Storage and Backup

- 7.4.1. Client data is stored securely on the Company's internal servers and encrypted cloud solutions.

- 7.4.2. Regular automated backups are performed to safeguard against accidental loss or system failure.
- 7.4.3. In case of data loss, recovery protocols ensure timely restoration of information from backup sources.

7.5. **Data Retention and Destruction**

- 7.5.1. Non-public Consumer Data is retained for at least **seven (7) years** from the date of the client's last transaction or longer, as required by Seychelles law or regulatory directives.
- 7.5.2. Upon expiry of the retention period, data is securely destroyed using permanent deletion for digital records and shredding for physical documents.

7.6. **Incident Response**

- 7.6.1. Oval Ltd maintains internal procedures to detect, respond to, and report any data breaches or unauthorized access.
- 7.6.2. Clients and regulators will be notified without undue delay if a data breach occurs that may significantly impact client rights or financial security.
- 7.6.3. Breach Notification Timeline: In the event that Oval Ltd becomes aware of a data breach or any unauthorized access to Non-public Consumer Data that may materially affect the rights, interests, or financial security of clients, the Company shall notify the affected clients and the Financial Services Authority (FSA) **within seventy-two (72) hours** from the time the breach is confirmed. Such notification shall include, to the extent reasonably possible, the nature of the breach, the categories of data affected, the potential impact, and the remedial measures taken or proposed to be taken by the Company.

7.7. **Employee Confidentiality Obligations**

- 7.7.1. Oval Ltd requires all employees, officers, directors, temporary staff, and contractors who have access to Non-public Consumer Data to be bound by strict confidentiality obligations.
- 7.7.2. Each employee is required to sign a written Confidentiality and Non-Disclosure Undertaking as a condition of employment. Such obligations continue to apply even after termination of employment.

- 7.7.3. Employees shall access client data strictly on a need-to-know basis and only for legitimate operational, regulatory, or compliance purposes.
- 7.7.4. Any unauthorized access, disclosure, copying, removal, or misuse of client data constitutes a serious violation of Company policy and may result in disciplinary action, including termination of employment and referral to competent authorities.
- 7.7.5. Oval Ltd ensures ongoing training of employees on confidentiality, data protection standards, cybersecurity, and obligations under the Financial Consumer Protection Act 2022, AML/CFT Act 2020, and internal policies.

8. COLLECTION OF NON-PUBLIC CONSUMER DATA

8.1. Processing of Non-public Consumer Data

Oval Ltd collects and processes Non-public Consumer Data primarily through its **client onboarding procedures**, ongoing monitoring activities, and during the provision of financial services. Data is collected directly from clients or their authorized representatives, as well as from publicly available sources or third-party databases when required for verification and compliance purposes.

Processing of Non-public Consumer Data is carried out only by employees, officers, or agents of Oval Ltd who have been granted the appropriate authority and access rights. Unauthorized access, use, or disclosure of client data is strictly prohibited and constitutes a serious breach of Company policy, subject to disciplinary action and possible legal consequences.

Clients may request the Company to restrict or terminate the processing of their Non-public Consumer Data, subject to applicable regulatory obligations (e.g., mandatory data retention requirements under the **FCPA 2022** and **AML/CFT Act 2020**).

8.2. Intended Recipients

The intended recipients of Non-public Consumer Data are limited to:

- 8.2.1. Employees and officers of Oval Ltd with a legitimate need to access such data for operational, compliance, or regulatory purposes.
- 8.2.2. Third-party service providers, agents, or contractors engaged by Oval Ltd to perform specific functions (such as IT support, payment services, customer support, or

compliance services), strictly under contractual confidentiality obligations.

8.3. Financial Consumer Data Rights

In accordance with the **FCPA 2022**, clients of Oval Ltd are entitled to exercise the following rights with respect to their Non-public Consumer Data:

- 8.3.1. **Right to Review:** Clients have the right to request access to their personal data held by Oval Ltd.
- 8.3.2. **Right to Correct or Amend:** Clients have the right to request corrections or amendments to inaccurate or incomplete data.
- 8.3.3. **Right of Erasure:** Clients may request the erasure of their data, provided that such request does not conflict with the Company's legal or regulatory obligations, including the requirement to retain records for at least **seven (7) years** from the last transaction.
- 8.3.4. **Right to Object:** A financial consumer may object, on reasonable grounds, to the processing of their Non-public Consumer Data. Oval Ltd shall discontinue such processing unless it demonstrates overriding legal, regulatory, or contractual grounds that necessitate continued processing under Seychelles law.
- 8.3.5. **Right to Restrict Processing:** A financial consumer may request that Oval Ltd temporarily restrict the processing of their data. During such restriction, the Company shall refrain from any processing activities other than storage, except where processing is required by law, mandated by the FSA, or consented to by the client.

Requests to exercise these rights must be submitted in writing to **compliance@oval.com** and will be processed within a reasonable timeframe, generally within fifteen (15) business days, subject to verification of the client's identity and applicable law.

9. STORAGE OF NON-PUBLIC CONSUMER DATA

Oval Ltd undertakes all reasonable and appropriate **organizational, technical, and physical measures** to protect Non-public Consumer Data against unauthorized access, alteration, disclosure, accidental loss, misuse, or destruction.

9.1. **Data Storage Systems**

- 9.1.1. Client data is stored securely on **Company servers** located in Seychelles as well as on encrypted **cloud-based systems** that meet international data protection standards.
- 9.1.2. Access to storage systems is limited to authorized personnel only, based on **role-based access controls**.

9.2. **Backup and Recovery**

- 9.2.1. The Company operates documented **automated backup procedures** to safeguard data against accidental loss or system failure.
- 9.2.2. Backups are performed on a regular basis and tested periodically to ensure effectiveness.
- 9.2.3. In case of system or hardware failure, data may be recovered from the most recent backup without undue delay.

9.3. **Data Retention Period**

- 9.3.1. Oval Ltd retains Non-public Consumer Data for a minimum of **seven (7) years** from the date of the client's last transaction, or longer if required by law, ongoing regulatory investigation, or order of a competent authority.
- 9.3.2. Where retention obligations expire, client data will be securely destroyed or permanently deleted in accordance with the Company's **Data Retention and Destruction Policy**.

9.4. **Retrieval of Data**

- 9.4.1. Authorized compliance or operational officers of the Company shall be able to retrieve relevant client records promptly if requested by the client, the **Financial Services Authority of Seychelles (FSA)**, or other competent authorities.
- 9.4.2. Retrieval requests will be processed without undue delay, subject to identity verification and legal requirements.

10. **DISCLOSURE OF NON-PUBLIC CONSUMER DATA**

Oval Ltd shall treat all Non-public Consumer Data with strict confidentiality and shall not disclose such data to any third party, except in the circumstances outlined below and always in compliance with

the FCPA 2022, the AML/CFT Act 2020, and other applicable Seychelles laws and regulations.

10.1. **Permitted Disclosure**

Non-public Consumer Data may be disclosed by Oval Ltd in the following cases:

- 10.1.1. **Client Consent** – Where the client has been informed and has expressly consented in writing or electronically to such disclosure.
- 10.1.2. **Authorized Request** – Where the client has authorized a third party to obtain such data from the Company.
- 10.1.3. **Business Operations** – To the Company's partners, agents, and service providers, where disclosure is necessary for the proper provision of services (e.g., IT vendors, payment service providers, settlement partners, outsourced compliance or customer support providers), provided that such third parties are bound by confidentiality undertakings.
- 10.1.4. **Regulatory or Legal Requirement** – Where disclosure is required by law, regulation, or directive of the **Financial Services Authority of Seychelles (FSA)**, or by order of a competent court or authority.

10.2. **Voluntary Disclosure**

Apart from the circumstances described above, Oval Ltd may disclose client data to third parties if the client has voluntarily consented to this Policy as part of the Client Agreement or other onboarding documentation.

10.3. **Confidentiality with Competitors**

Where service providers engaged by Oval Ltd also provide services to other financial institutions or competitors, Oval Ltd ensures that adequate safeguards are in place to prevent any unauthorized access, misuse, or sharing of its clients' data. Such service providers are contractually bound to maintain strict segregation and confidentiality of Oval Ltd's data.

11. **CLIENT CONSENT**

At the stage of establishing a business relationship with Oval Ltd, the Company shall obtain the client's consent to this **Confidentiality & Data Protection Policy**. Such consent is obtained prior to the provision of any services and shall be considered as a mandatory condition for onboarding.

- 11.1. Consent may be obtained **electronically**, through the acceptance of the **Client Agreement**, or by the client acknowledging this Policy during the account registration process.
- 11.2. By entering into the Client Agreement, the client is deemed to have provided their informed consent to the collection, processing, storage, and disclosure of their Non-public Consumer Data in accordance with this Policy.
- 11.3. Clients who access or use Oval Ltd's services after receiving this Policy shall be considered as having granted their consent.
- 11.4. Consent to this Policy includes consent to the disclosure of client data to **third-party service providers** and **Group Companies** (as defined in this Policy), provided that such disclosures are limited to what is necessary for the Company's operational and regulatory purposes and subject to strict confidentiality obligations.

The client retains the right to withdraw consent at any time; however, such withdrawal may affect the Company's ability to continue providing services and shall not override the Company's legal and regulatory obligations to retain and process data as required under Seychelles law.

12. AMENDMENTS TO POLICY

Oval Ltd reserves the right to amend, update, or revise this **Confidentiality & Data Protection Policy** from time to time in order to:

- 12.1. Reflect changes in applicable laws and regulations, including but not limited to the **Financial Consumer Protection Act 2022 (FCPA 2022)**, the **AML/CFT Act 2020**, directives of the **Financial Services Authority of Seychelles (FSA)**, or any other relevant legislation;
- 12.2. Incorporate new practices, technologies, or security measures designed to enhance the protection of client data;
- 12.3. Align with operational or organizational changes within the Company or its Group Companies.



Any amendments to this Policy shall be published on the Company's official website and, where material changes are introduced, clients will be notified by email or through other appropriate means of communication.

The client is responsible for reviewing this Policy periodically to remain informed of any updates.

Continued use of the Company's services after the publication or communication of amendments shall constitute acceptance of the revised Policy.

13. CONTACT US

Clients may contact **Oval Ltd** for any questions, requests, or concerns relating to this **Confidentiality & Data Protection Policy** or the processing of their Non-public Consumer Data using the details below:

-  **Email :** compliance@ovalmarkets.com
-  **WhatsApp:** +2482663055
-  **Registered Office Address:** Oval Ltd. Office 4, HIS House, Providence, Mahe, Seychelles.

All requests submitted by clients regarding their data rights (including review, correction, or erasure) will be acknowledged and addressed within a reasonable timeframe, generally within **fifteen (15) business days**, subject to applicable regulatory obligations.

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